













UPDATE ON CORRECTIVE ACTION PLAN

AUGUST 4, 2015



Overview

- Parents Coalition filed a complaint with the Oregon Department of Education in 2013.
- Oregon Deputy Superintendent made two findings in Spring of 2014.
- Entered into a board-approved Corrective Action Plan in Spring of 2014.
- □ Retained Moss-Adams, LLP as independent auditor.
- Provided Oregon Department of Education with Corrective Action Plan update July 31.



Finding Spring 2014

"The district does not meet the minimum standards for instructional time per credit as required by OAR 582-022-1131."

PPS high school courses did not meet the 130 course hour requirement.



Corrective Action and Audit

Corrective Action:

Revised 2014-15 schedule to meet 130 hours

Audit finding:

- Maintained accurate minute tracker for all courses in high schools
- Auditor reviewed all of the schedules and found no exceptions



Corrective Action Plan and Audit

 Revised complaint policy and proceduresapproved by the Board of Education in November 2014 and accepted by ODE in December 2014.



Corrective Action Plan and Audit

Identified 5 areas to monitor for success of policy revision:

of people accessing the Ombudsman: 280# of formal complaints and percentage resolved

satisfactorily: 14 complaints with 13 complaints resolved at the district level- one still in process.

of formal complaints completed within 90 day time frame: 13 formal complaints were completed within time frame and 1 is still pending but within the time frame.



Corrective Action Plan and Audit

Part of Audit:

of complaints appealed to ODE for timeframe violations: Zero

% of individuals filing formal complaints reporting that they were informed of their rights under the complaint process and received written responses at every required level: 13 received notice within all timeframes. One complaint did not receive acknowledgement for 17 days because email was not understood to be a complaint until the follow up phone call from the Ombudsman.



Additional Information

- Ombudsman hired and now reports directly to the Superintendent
- Outreach to families:

"What you need to know..."

PPS website

Pulse Newsletter

Community meetings, including PTAs

Trainings for administrators





